**“Developing Information Kiosk:**

**An Innovative Project for**

**Bacoor City Livelihood and Development Office”**

A Thesis Project Presented to the

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**APPROVAL SHEET**

**ABSTRACT**

This research paper explores the development of an innovative Information Kiosk tailored for the Bacoor City Livelihood and Development Office. Leveraging the capabilities of HTML (Hypertext Markup Language) and Bootstrap, the kiosk is specially designed for tablet device, aiming to streamline and enhance various administrative processes related to business registration and development. The comprehensive content of the kiosk includes features such as DTI(Department of Trade and Industry) business name registration, renewal, certification requests, issuance of certified true copies, FAQs (Frequently Asked Questions), cancellation procedures, business territorial scope upgrades, business name reconsideration, and support for barangay micro-business enterprises.

The primary beneficiary of this Information Kiosk is the Bacoor City Livelihood and Development Office. By implementing this technological solution, the office aims to improve efficiency, reduce processing times, and provide more accessible and user-friendly services for businesses operating within the city. This research contributes to the field by showcasing a practical application of web technologies in a government setting, highlighting the potential impact of user-centric design and technology adoption for administrative processes. The findings of this study may serve as a valuable reference for similar initiatives in other local government units, fostering a more technology-driven and responsive public service landscape.

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**DEDICATION**

I dedicate this work to my Family, the Bacoor City Livelihood and Development Office Family whose unwavering love, support, and encouragement have been my anchor throughout this journey. Your belief in me has fueled my determination, and this accomplishment is as much yours as it is mine. Thank you for being my constant source of inspiration.

**CHAPTER 1**

**THE PROBLEM AND ITS BACKGROUND**

**INTRODUCTION**

In the ever-evolving landscape of public service, technology plays a pivotal role in reshaping efficiency and accessibility. This research introduces an Information Kiosk crafted for the Bacoor City Livelihood and Development Office, leveraging HTML and Bootstrap. This tablet-friendly solution addresses intricate administrative processes tied to business registration.

The Bacoor City Livelihood and Development Office spearheads this initiative to streamline procedures and enhance services for local businesses. By embracing HTML and Bootstrap, we aim for a user-centric kiosk, simplifying processes like DTI business registration, renewals, certifications, FAQs, and supporting micro-enterprises.

This study into the rationale behind the Information Kiosk, emphasizing its potential to elevate service delivery in local government. By showcasing a practical application of technology, we offer insights for similar initiatives. The synergy of user-friendly design and tech adoption is a central theme, exploring transformative possibilities for administrative processes.

In subsequent sections, I detail the methodology, highlight key features, discuss benefits for the Bacoor City Livelihood and Development Office, and conclude with reflections on broader implications. Through this exploration, we aim to provide a concise understanding of the Information Kiosk’s significance in Bacoor City and offer insights for broader initiatives.

**BACKGROUND OF THE STUDY**

The Bacoor City Livelihood and Development Office plays a pivotal role in providing essential services to local businesses through the Negosyo Center. However, clients often face challenges accessing and understanding the array of services offered. Recognizing the need for a more accessible and user-friendly information platform, this research focuses on developing an Information Kiosk for inquiry purposes.

The tablet-based kiosk, utilizing HTML and Bootstrap technologies, aims to streamline the process of obtaining information about the Negosyo Center’s services. It serves as a digital guide, offering details on services such as DTI business name registration, renewals, affirmative/negative certification requests, and support for micro-enterprises. The primary goal is to enhance the efficiency of client inquiries.

By introducing this digital solution, the project addresses the specific needs of clients seeking information and aims to streamline the inquiry process at the Bacoor City Livelihood and Development Office. This study explores the rationale client experience and contribute to the modernization of local administrative services. Through the integration of user-centric design and technology, the Information Kiosk strives to provide a convenient and informative resource for clients engaging with the Negosyo Center.

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